Action 5.3 Encourage Smart Commuting

What to do: Achieving silver or gold status as a Partner in the CTrides program satisfies the requirements of this Action. Alternatively, provide at least six incentives or amenities from this checklist to encourage municipal employees to engage in alternative commuting strategies. (10 points)

Submit: Documentation of silver or gold status as Partner in the CTrides program, or submit this checklist of steps taken; and annual data on the percentage of municipal employees impacted/affected by/participating in each strategy.

Checklist:

Provide at least six incentives or amenities from this checklist to encourage municipal employees to engage in alternative commuting strategies.

- ✓ Designate an on-site point of contact for employee commute inquiries.
 - The on-site point of contact is Megan Brant, Benefits Administrator in Human Resources. Her contact is megan.brant@greenwichct.org or (203) 622-2292.
- ✓ Make alternative commute information available electronically, in new-hire packets and in other disseminated materials.
 - All new hires are given information regarding the commuter transit program through WageWorks. See attached PDF.

Fri 8/17/2018 11:14 AM Brant, Megan RE: Follow up on commuting questions To Coccaro, Sarah
Hi Sarah, Sorry for the delay. Last year, we had 130 full time new hires go through orientation. This includes Board of Education (typically about 60 new teachers every August). Each full time employee gets information on the commuter benefits. Everything else looks good. Have a great weekend! Megan

—	Host three or more commuter events per year, at which you distribute information on
	commuter culture and CT Rides.
	Develop or update a municipal staff commuter plan.
	Offer a formal flextime program, which may include a formal compressed work week policy
	or staggered workday.
	Implement or formalize a telecommuting program.
—	Host at least one vanpool or carpool formation meeting.
—	Offer free or preferred parking for those who vanpool or carpool.
✓	Provide municipal vehicles for offsite meetings and deliveries to employees who do not
	commute by personal vehicle

■ The Fleet Department is an Automotive Service Excellence (ASE) Certified Blue Seal Facility responsible for providing quality and professional Fleet Management to Town departments. The Fleet Department operates the Vehicle Maintenance Center,

where the Town's fleet of vehicles are maintained and repaired. The following Town departments are serviced: Board of Education, Fire, General Government, Health, Human Services, Library, Nathaniel Witherell, Parks and Recreation, Police, Public Works, and Land Use.

- https://www.greenwichct.gov/573/Fleet
- ✓ Provide a designated bicycle parking area.

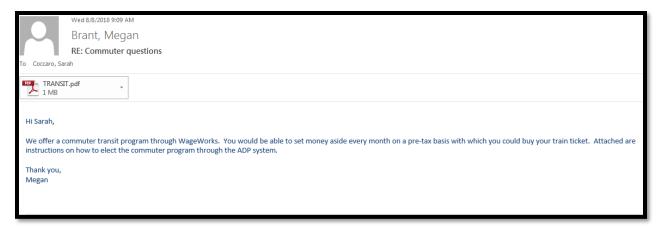






Photos of the bike racks offered at Town Hall

- ☐ Provide employees access to basic bicycle maintenance tools.
- ☐ Offer municipally provided rewards for employees who commute by alternatives to a personal vehicle.
- ✓ Provide pretax payroll deductions for employee commuting costs (vanpool, transit and/or bicycle commuters).



- ✓ Sell transit passes on site.
 - Town employees can visit the Human Resources office in the Town Hall to apply in person for the WageWorks program.
- ☐ Provide on site showers, or partner with local gyms, YMCAs, or other groups to provide off-site showers.
- ☐ Supplement parking by partnering with local organizations to create private park-and-rides.
- ☐ Provide a bicycle fleet for employee use or to rent.
- ✓ Provide an employer-subsidized shuttle, preferably running from a park-and-ride or mass transit stops.
 - Employees who use mass transit can take advantage of bus shuttles to employment sites around Greenwich's central business district using the Central Loop Shuttle.
 - https://www.norwalktransit.com/greenwich/

From: Arnemann, Jessica

Sent: Friday, September 01, 2017 11:00 AM

To: TownGovernmentOnlyList < TownGovernmentOnlyList@greenwichct.org; LibraryAllList

<LibraryAllList@greenwichct.org>

Subject: Commuting Survey -Human Resources Department

Hello,

The Human Resources Department would like to invite you to participate in a voluntary survey in order to gather information regarding the commuting needs of all Town of Greenwich Employees. Please click on the link below to take you to the survey.

Supervisors, if your employees do not have access to email please provide them with a copy of the attached PDF Survey and return completed surveys to the Human Resources Department at Town Hall. If you have any questions please contact me.

https://www.surveymonkey.com/r/ZC6L7DK

We appreciate you taking the time to fill out this brief survey.

Respectfully,

Jessica Arnemann Human Resources Analyst Town of Greenwich 101 Field Point Road Greenwich, CT 06830

Phone: 203-618-3069 / Fax: 203-622-3756/ jarnemann@greenwichct.org

Attach commuter survey, results of commuter survey

Town of Greenwich Commuting Survey

1.	Do you commute to work using the train (Metro North)? ☐Yes ☐No
2.	If you Answered yes, how frequently do you use the Train to get you to work? 5 days a week 3 days a week 1 days a week 1 day a week When Needed Not Applicable (Other Please Specify)
3.	What train station do you board to take you to work?
4.	When you first get off the train in Greenwich how do you arrive to your work location? \[\Bus \] \[\Taxi/\Uber \] \[\Central loop Shuttle \] \[\Data \text{Applicable} \] \[\Data \text{Other (Please Specify)} \]
5.	What facility do you work at for the Town of Greenwich? Town Hall Civic Center Nathaniel Witherell Fire Department Police Department Greenwich Library Perrot Library Board of Education Other (Please Specify)

6. Do you have a secondary way of commuting? (Please Specify)

#1 Do you commute to work using the train (MetroNorth)?	Answered	Percentage
Yes	84	15%
No	489	85%
Total Responses	573	100%
Skipped	1	

#2 If you answered yes, How frequently do you use the train to get you work?	Answered	Percentage
5 days a week	28	13%
4 days a week	5	2%
3 days a week	2	1%
2 days a week	10	5%
1 day a week	5	2%
When needed	23	11%
Not applicable	122	58%
Other	17	8%
Total Responses	212	100%
Skipped	362	

#3 What Train Station Do you Board to take you to work	Answered	Percentage
125th St. Harlem	3	3%
Branchville	1	1%
Branford	1	1%
Bridgeport	6	6%
Cos Cob	2	2%
East/ South Norwalk	6	6%
Fairfield Metro	25	24%
Grand Central	4	4%
Larchmont	2	2%
MetroNorth	2	2%
Milford	8	8%
N/A	18	17%
New Haven	4	4%
Old Greenwich	2	2%
Pelham	1	1%
Port Chester	1	1%
Rowayton	1	1%
Rye	1	1%
Southport	2	2%
Springdale	1	1%
Stamford	3	3%
Stratford	6	6%
West Haven	3	3%
Westport	3	3%
Total Respones	ses 106	100%
Skipp	ed 468	

#4 When you get off the train in Greenwich how do you arrive to your work location ?	Answered	Percentage
Walk	56	31%
Carpool	3	2%
Bus	1	1%
Taxi/Uber	6	3%
Central Loop Shuttle	5	3%
Not Applicable	92	52%
Other (Please Specify)	15	8%
Total Responses	178	100%
Skipped	396	

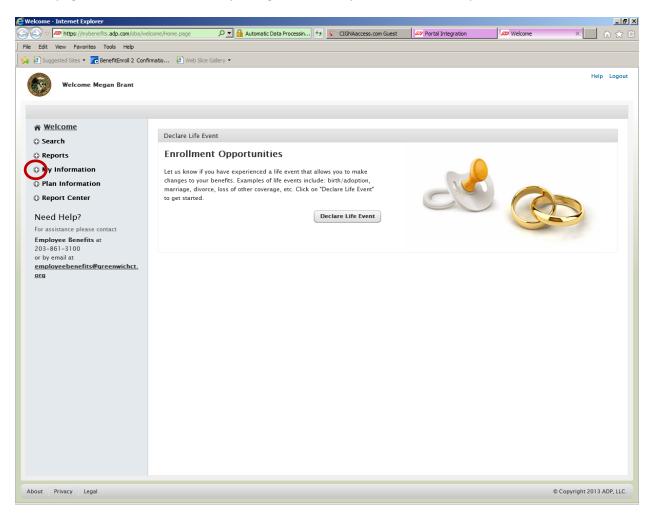
#5 What Facility do you work at for the Town of Greenwich?	Answered	Percentage
Town Hall	89	20%
Civic Center	0	0
Nathaniel Witherell	10	2%
Fire Department	3	1%
Police Department	18	4%
Greenwich Library	25	6%
Perrot Library	3	1%
Board of Education	146	32%
Other (Please Specify)	160	35%
Total Responses	454	100%
Skipped	120	

#6 Do you have a secondary way of commuting? (Please Specify)	<u>Answered</u>	Percentage
No	42	18%
Bus	7	3%
Car	165	69%
Train	17	7%
Walk/Uber/Taxi	3	1%
Bike	1	0%
Not Applicable	5	2%
Total Responses	240	100%
Skipped	334	

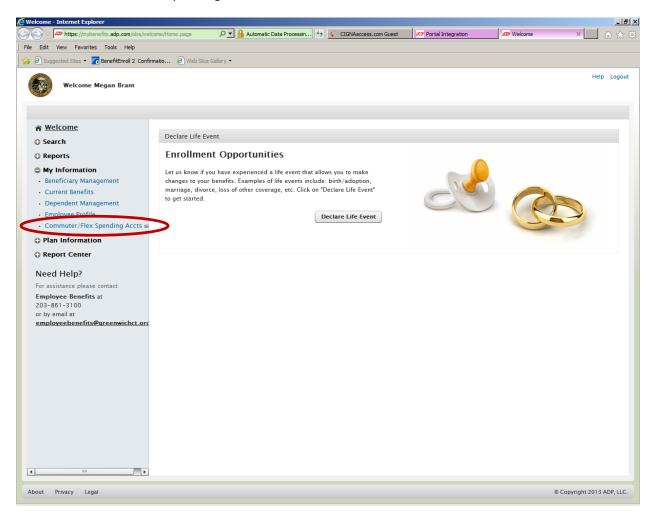
TRANSIT

Log in to ADP self service (https://portal.adp.com) click on the benefits tab, click "welcome" and click on "click here to continue".

A new page will launch, click on the plus sign next to "My Information" to expend the selection:



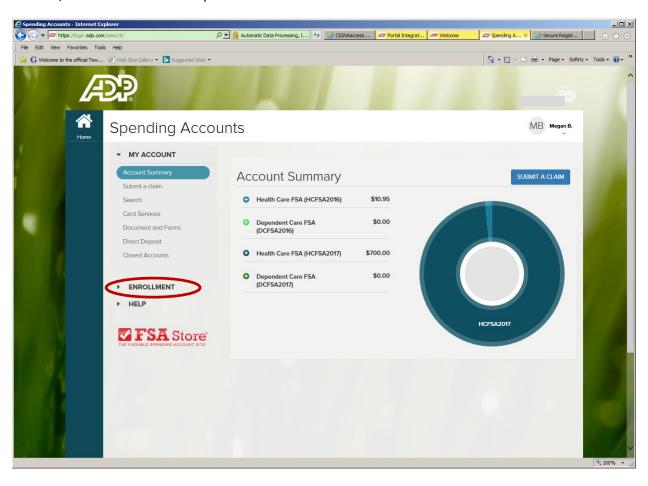
Click on "Commuter Flex Spending Accts" to launch the commuter enrollment site:



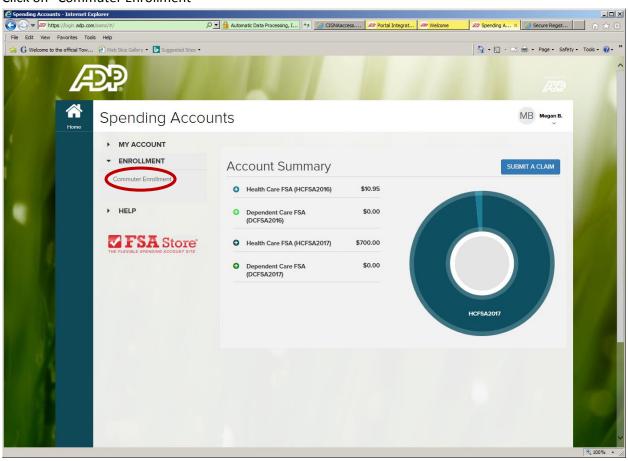
A new window will open. You may get a warning, click "Yes", if you get the warning a second time click "Yes" again, you may have to click "Yes" a third time.



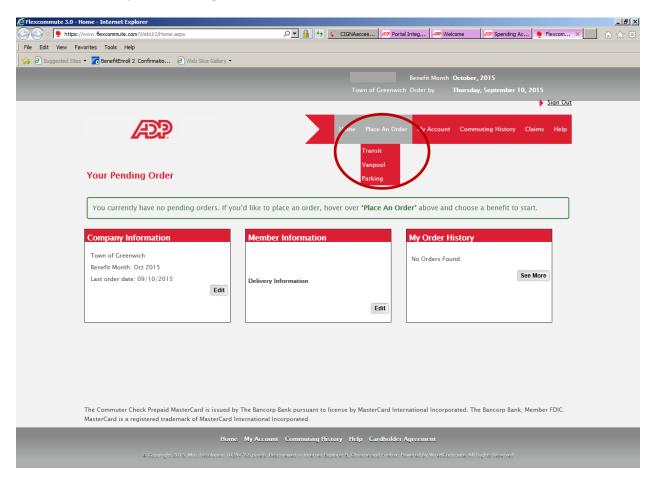
The FSA/Commuter Portal will open. Click on "Enrollment"



Click on "Commuter Enrollment"



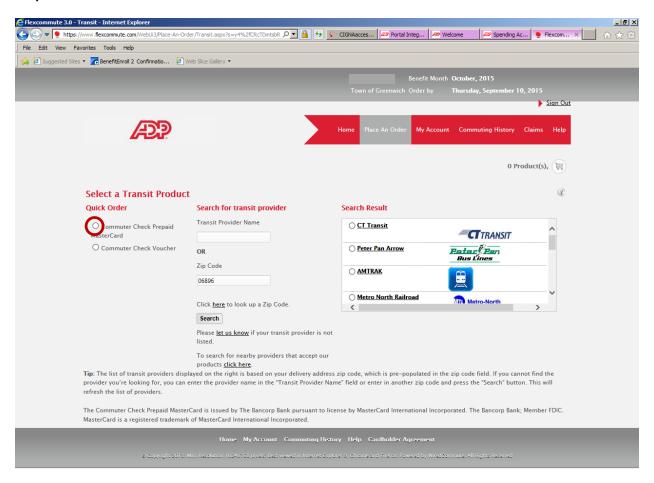
A new page will open for the commuter enrollment. Hover over "Place an Order" and select the type of order: Transit, Vanpool or Parking



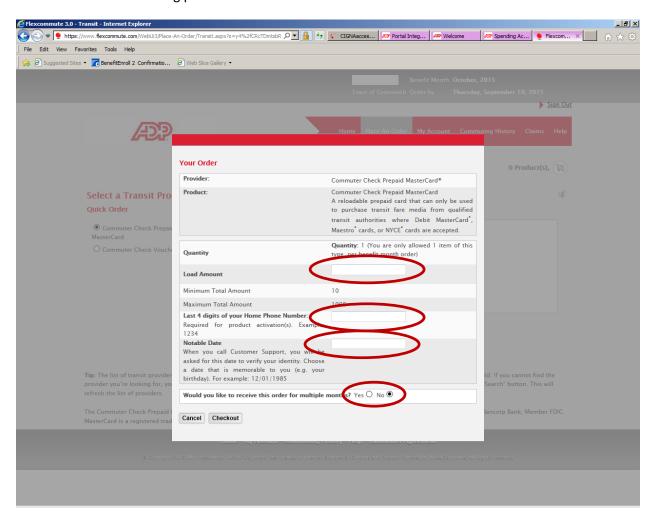
TRANSIT

You can either purchase your ticket through the system or order a prepaid MasterCard to purchase your ticket at the station.

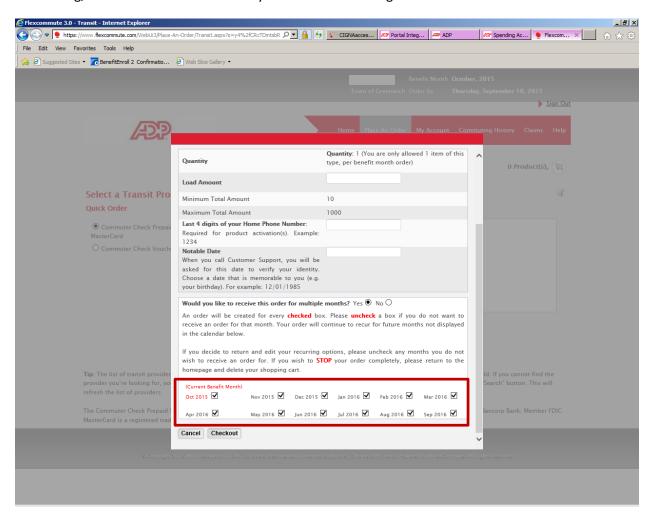
Prepaid MasterCard



Enter the amount you would like to contribute for the month, complete the remaining fields and indicate if this is a recurring purchase.

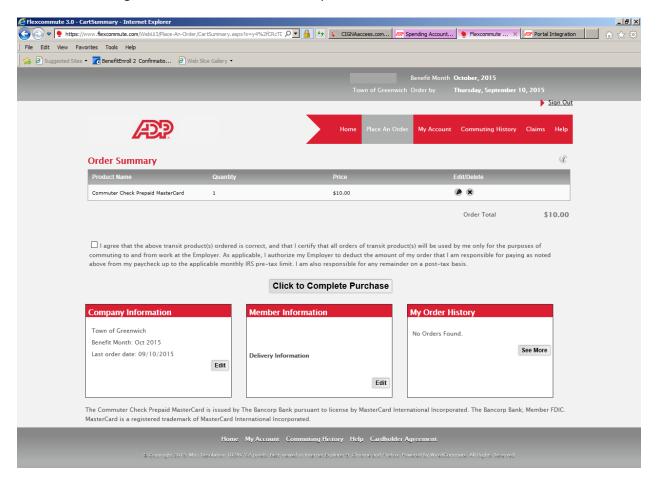


If recurring, select the months for which you will be commuting via train.



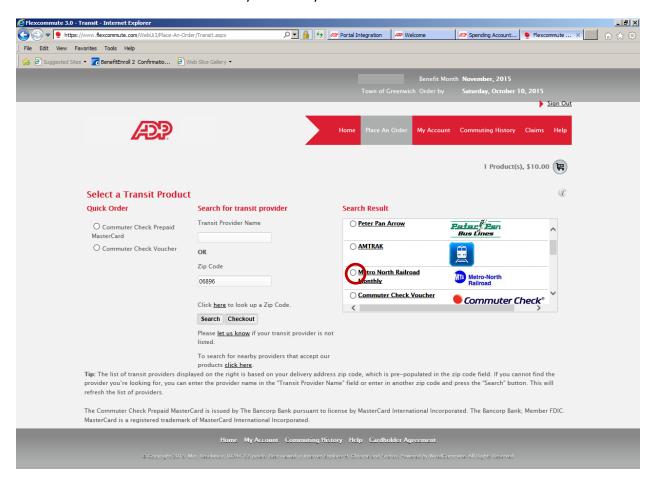
Once all information is entered click on checkout

Click the box for agreement and click "Click to Complete Purchase":

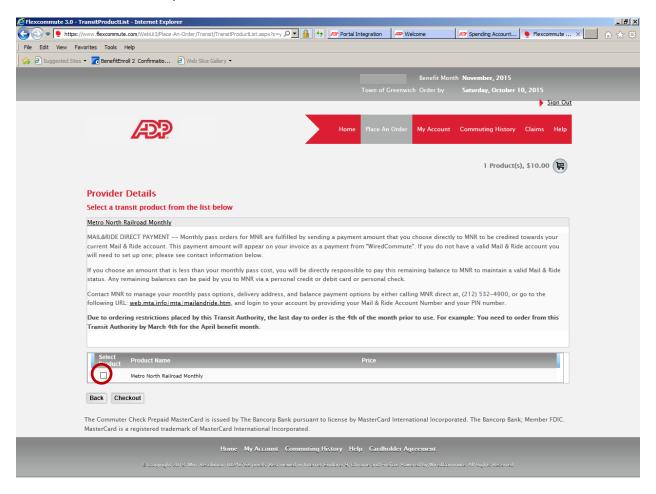


Purchasing Ticket through Commuter Site

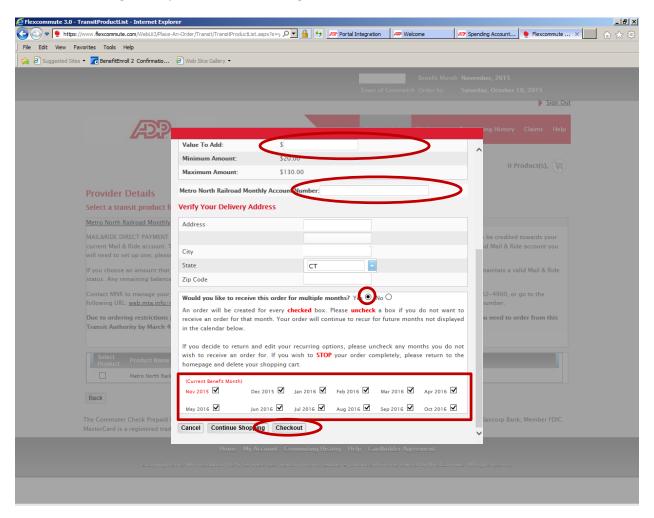
Click the radio button next to the entity on which you commute:



Click the box to select the product and click "checkout":



A new window will open, populate the information required and click "checkout". If recurring, select the months during which you will be commuting:



Click the box to agree to the purchase and click "Click to Complete Purchase":

